



Binarri Jinama-Gu Campsite Booking Terms

Deposit Policy

A deposit is required to secure each reservation. For all bookings, a deposit equal to the first night's site rate must be paid at the time of making the reservation. Reservations will not be guaranteed without a deposit. We accept cash or bank transfer only. Please send remittance to barkumanc@hotmail.com after payment is completed.

Bank: Newcastle Permanent Building Society
Account Name: Barkuma Neighbourhood Centre
BSB: 650 000
Account Number: 523 049 209
Payment Reference: Arrival Date and SURNAME (eg. 16.12.22BINARRI)

Final payment is due 14 days prior to arrival.

Site bookings will be require a \$200 cash bond to be paid prior to arrival. This bond will be refunded on departure, providing there is no excessive clean up required and no damage or vandalism caused by yourself or your guests.

Cancellation/ Refund/ Booking Policy

Cancellations relating to Government implied health and travel restrictions:

We understand the uncertainty surrounding COVID-19 and the potential impacts to travel. We offer flexible booking arrangements for those impacted by COVID-19 and allow for changes to stay dates, 12-month credits or refunds without penalty where the below applies:

- Travel restrictions imposed by state or commonwealth governments impact your ability to travel to our campground

This also applies to guests we are currently not able to accept. This includes those who are:

- Restricted from travelling due to health and/or Government advice relating to COVID-19
- Under Government direction to self-isolate
- Awaiting the results of a COVID-19 test
- Themselves, or have a family member, sick with COVID-19
- Have had flu-like symptoms in the last 72 hours

All other cancellations:

Cancellations within 72 hours of arrival will incur a cancellation fee equal to the first night's site rate.

Any refunds due will be processed to the same payment method which was used to pay for the booking within 30 days of booking cancellation.



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Credits:

- Monies paid against a booking that has been cancelled as per the cancellation terms can be held in credit for a future booking.
- Credits are valid for 12 months from the date a booking was cancelled.
- Credits may be refundable for up to 12 months, if a refund was applicable at time of cancellation. After this point any monies paid are forfeited.

General Terms

Barkuma Neighbourhood Centre (BNC) do not accept bookings from persons under the age of 18 years of age. All guests under the age of 18 must be accompanied by a responsible adult such as a parent or guardian. We reserve the right to cancel any reservation where this condition is not met.

Additional guests that have not been included in the booking will incur further charges and/or the requirement for additional sites. Visitors who are still on the property after 5pm will be deemed additional guests and charges will apply.

One car space is available per site. A visitor's carpark is available to guests at the front of the property. All vehicles are parked on the property at your own risk. BNC will not be under any liability whatsoever for loss or damage to any vehicle or other property or any damage or personal injury to any person in a vehicle related incident.

Photo Identification is required upon check in by the guest whose name the booking is on.

Binarri Jinama-Gu does not have staff onsite 24/7. You will be provided with an emergency after hours contact number should you need to speak with a staff member outside of business hours.

In the case of a life threatening emergency, call 000

Please be mindful, Binarri Jinama-Gu relies on natural supply of unfiltered tank water. We highly recommend you bring your own drinking water. We also ask that you please be water wise and only use what you need.

Strictly no pets or motorbikes are allowed at Binarri Jinama-Gu.

Guests are responsible for cleaning community bbq's and kitchen area after each use, picking up their own rubbish and keeping their campsite/Binarri Jinama-Gu clean for all community to enjoy a safe and welcoming environment.

Guests are responsible for following any Total Fire Ban Rules that may be in place during their stay. This information can be found on the NSW Rural Fire Service website

<https://www.rfs.nsw.gov.au/fire-information/fdr-and-tobans/total-fire-ban-rules>

Any fines issued, will be the responsibility of the individual involved.



Binarri Jinama-Gu

Campsite Booking Terms

Anti-Social Behaviour

BNC staff, guests and visitors have the right to feel safe and respected. BNC reserves the right to refuse entry to any person who has engaged in anti-social behaviour, such as:

- (A) behaviour that harms or has the potential to harm the safety and well-being of other people;
- (B) engaging in behaviour that violates the basic rights of another person (including BNC staff, guests or visitors) at Binarri Jinama-Gu;
- (C) engaging in behaviour that is overtly and intentionally aggressive or hostile to others (including BNC staff, guests or visitors) at Binarri Jianama-Gu; and
- (D) engaging in behaviour that is contrary to prevailing norms for social conduct and which behaviour could foreseeably harm another person (physically, mentally or emotionally) that is at Binarri Jinama-Gu.

BNC staff will involve the police or relevant authorities if anyone engages in criminal activities at Binarri Jinama-Gu, such as:

- (A) behaviour that is morally repugnant, including but not limited to engaging in racist taunts or sexual harassment; and
- (B) behaviour that leads to theft, vandalism or malicious damage.

Risk Warning

Barkuma Neighbourhood Centre wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation on or near the property at Binarri Jinama-Gu, that the pursuit of such activities involves the risk of harm or serious personal injury including death, drowning, head, eye or spinal injury, paralysis, broken limbs or strains. Prior to undertaking any such activity, all occupants, guests or other persons should ensure and be satisfied that they are aware of all risks involved, including those risks associated with any pre-existing health condition. Such activities and facilities are varied and may include: playgrounds and playground equipment; natural dam and water activities; bicycle riding, skateboards and scooters; operation of vehicles, plant and equipment; sporting and children's activities; climbing wall; interaction with wildlife, waterways, water courses and dams; trips, falls and collisions including interaction with other guests and their property; walking or running over uneven surfaces and grounds, tiled surfaces and wet areas which may result in slips, trips or falls; walking in unlit / poorly lit areas which may require a person to provide and carry a torch or other form of lighting; activities (including camping) with exposure to the natural environment (flora & fauna) including the risk of falling tree limbs. All persons who engage in recreational activities do so at their own risk. Children and infants must be supervised by an adult at all times. By entering the property at Binarri Jinama-Gu, it is accepted that all activities including recreational activities are not free of risk and that Barkuma Neighbourhood Centre is not liable for any loss, damage or personal injury arising from such activities. On entry, it is also agreed that Barkuma Neighbourhood Centre, employees or agents are indemnified against all claims for personal injury, loss, damage or theft of property.



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Playgrounds: Use of playground equipment may result in serious personal injury including death, head, eye or spinal injury, paralysis, broken limbs or strains. Risks include falls and collisions with other users and hazards associated with gaps, openings and protruding objects.

Natural dam and water activities: Use of the natural dam, row boat and associated facilities may result in serious personal injury including death, drowning, head, eye or spinal injury, paralysis, broken limbs, strains or lacerations. Flips, somersaults and inverted manoeuvres into the water are dangerous and prohibited. Other risks include diving head first, slips, trips, falls, running on wet surfaces and not providing adequate supervision to children.